



**Regional School of Public Administration (Phase 1)**

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## **ELEMENTS OF REFORM OF THE MACEDONIAN PUBLIC ADMINISTRATION**

The process of reform of the public administration started in November 2007, where 5 trainings were provided for improvement of the skills of the civil servants assigned to work on the portal [uslugi.gov.mk](http://uslugi.gov.mk) and Citizens Charter, in which 48 civil servants participated. In December 2007 the General Secretariat and the GOFRE Project organised specialised trainings for adjustment of the strategic plans with the Budget in which 50 civil servants participated. Draft strategic plans of the ministries and the state administration bodies for the period 2008-2010 were adjusted with the Budget and NPAA and at the end of December 2007 were submitted to the General Secretariat. According to the Plan for organising and providing trainings for policy creation and strategic planning the General Secretariat in the period January - March carried out 5 trainings for 83 civil servants.

In January 2008 the General Secretariat was given an obligation to organise 28 generic trainings for policy creation and strategic planning, consultations with the stakeholders, greater involvement of the civil society in the decision making, greater transparency and accountability. Until May 2008, 10 trainings were provided for 148 civil servants. In February 2008 in the framework of the Project "Assessment of the good governance practice in the former Yugoslav Republic of Macedonia" the General Secretariat of the Government (Unit for Public Administration Reform) conducted 4 one-day trainings for 33 civil servants for upgrading of the portal [www.uslugi.gov.mk](http://www.uslugi.gov.mk). The expected result of those trainings is the portal to be updated with data for the following institutions: Commission for relations between religious communities, Agency for investments, Public Revenue Office, Agency for Youth and Sport, Agency for immigration, State Archive, State Statistical Office, Cadastre and Customs Administration.

According to the Law on execution of the Budget, Law on association of citizens and foundations, Good Practice Code for financial support of the associations of citizens and foundations, on 6.02.2008 the General Secretariat (Unit for cooperation with NGO's) published the Public Announcement for applications for grants from the State Budget aimed at financing the program activities of the association of citizens and foundations.

In February 2008 the Rules of Procedure of the Government were amended in order the RIA mechanism to be introduced and the Methodology and Decision for implementation of the RIA were adopted. Also, in February 2008 the Government adopted the Working Program of the Government.

The Online job applications for the Macedonian administration (apply on line) by the Civil Servants Agency have been selected as ePractice.eu Editor's Choice in March 2008. The Editor's Choice is a label which distinguishes good practice cases that are particularly interesting to the ePractice.eu community due to the quality and extent of the information provided, the scope of the project, its innovation and relevance for the sector. So, in March 2008 several activities to deal with various aspects of the public administration were organised. One of the things is that the General Secretariat prepared Analysis on the scope of realisation of the strategic priorities of the Government for 2007. Also the General Secretariat prepared the amendments of the Methodology on strategic planning and preparation of Working Program of the Government and amendments of the Monitoring indicators for strategic planning and policy analysis. Other thing that was done is the web

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portal uslugi.gov.mk , upgraded with additional 60 services from 9 state administration bodies (Public Revenue Office, Customs Administration, Ministry of Finance, State Statistical Office, Cadastre, State Archive, Agency for Youth and Sport, Agency for Immigration, Agency for Development and Investment, Committee for Religious Communities and Groups) and trainings for 33 employees were provided. Finally, The Unit for cooperation with the NGO's in March 2008 organised the Regional Conference "Cooperation of the Governments with the civil society" with participants from Government bodies for cooperation with the civil society from Slovenia, Croatia, Serbia, Montenegro and Albania. The Government adopted a *Code of good practice for financial support of associations of citizens and foundations* (Official Gazette of the former Yugoslav Republic of Macedonia No.130/2007 with the purpose of improving the transparency in the allocation of funds from the budget for the civil society organizations).

According to the Analysis on compatibility of the services published in the Citizens Charters with the services published on the web portal uslugi.gov.mk in March 2008 it was concluded that citizens have easier access to 513 services (the citizens charters contain 434 services, while the portal consists of 292 services).

In April 2008, the Secretariat for European Affairs in cooperation with the State Statistical Office organised a presentation on the experiences of implemented practices directed towards improvement of the capacity and ability of the administration.

During the previous year, the State Statistical Office designed internet page within the institution intended to serve as a basic channel for exchange of information between the employees. With these changes the State Statistical Office attempts to strengthen its commitment to fostering cooperative culture.

Provided by Irena Stameska  
former Yugoslav Republic of Macedonia, May 08  
mailto:[i.stameska@ads.gov.mk](mailto:i.stameska@ads.gov.mk)