



## 3<sup>rd</sup> Regional Network Meeting for Senior e-Government Practitioners - Agenda

**Sunday, 16 September 2012**

*Arrival of participants*

**Monday, 17 September 2012**

9:00 – 9:10 **Introduction:** *Welcome to ReSPA (ReSPA Director and Training manager)*

9:10– 9:30 **Introduction to the course**, introduction of the participants, their expectations  
*(experts Mr. Hannes Astok and ReSPA Training manager)*

9:30 - 10:30 **Keynote: “Development of Key Registries and Development of Interoperability framework – main principles and best practices from EU”** *(expert, supported by ReSPA staff)*

10:30 - 11:00 Coffee break

11:30 – 13:00 **The discussion structured by the topics from the discussion paper, focusing on the topic “Development and implementation of Key Registries and Development of Interoperability framework”.** Country 1 will give an introduction about the topics and their practices and ReSPA member countries and Kosovo<sup>1\*</sup> will provide their comments and exchange experiences. After each topic, a moderator will make short conclusions *(Moderated by expert Mr. Hannes Astok and supported by ReSPA staff) – Hannes will send a couple of slides – to reach the comparative overview*

13:00 – 14:00 Lunch break

14:00 - 14:30 **Discussion continues**

14:30 – 16:00 **The discussion focusing on one of the related topic being part of the Comparative study: “Governmental Databases Interoperability implementation – challenges ahead, Regional cooperation opportunities”,**

---

<sup>1\*</sup> Under the United Nations Interim Administration Mission in Kosovo (UNMIK) pursuant to United Nations Security Council Resolution 1244



based on discussions and comments of the participants during the first day of the meeting. *(Moderated by expert Mr. Hannes Astok)*

16:00 – 16:15 **Conclusions from presentations, discussion, conclusions of the 1st day**  
*(moderated by expert Mr. Hannes Astok supported by ReSPA Training manager)*

18:00 – 22:00 Social event and dinner

## **Tuesday, 18 September 2012**

9:00 -9:15 **Introduction of the 2nd day** *(expert Mr. Hannes Astok)*

9:15 – 10:15 **Presentation of the Comparative Study draft, devoted to e-Government**, providing a basis for a new regional project(s) funded by the EU.  
Afterwards, during the brainstorming session, all countries participants will provide their comments and suggestions about the needs for the joint regional project for e-Government. **Structure and content and to list** *(overall and specific objectives of the study, expected outputs, related sources of information and their accessibility)*

10:15 – 10:45 Coffee break

10:45 – 12:30 The Discussion: **Structure and content of the study and sustainability of the comparative study results**

12:30 – 13:30 Lunch

13:30 – 14:30 Next workshop topic and activities discussion: **E-Services development and quality** *(criteria, standards) Discussion.*

14:30 –14:45 **Wrap up - final session** and next steps *(moderated by expert Mr. Hannes Astok supported by ReSPA Training manager)*

*Departure of the participants*