



GOVERNMENT AFTER SHOCK

Public Administration
Awards 2020
Western Balkans

ReSPA | SIGMA

Save the date

Think fast ...act faster

Innovative Government Responses in the context of the COVID-19 crisis in the Western Balkans

Online event | 17 Nov 2020 | 10.00 – 12.00am CET

@OPSIgov

European Commission | OECD OPSI Observatory of Public Sector Innovation | #GovAfterShock | oe.cd/GovAfterShock

“Think fast...act faster” is a part of the two-day [Government After Shock](#) online event coordinated by the OECD’s Observatory of Public Sector Innovation (OPSI) with the support of the European Commission through and its Horizon 2020 Programme.

Government After Shock aims to support each country’s capacity to anticipate, understand, and govern complex and changing circumstances caused by the COVID-19 pandemic, while simultaneously promoting international collaboration. Joining with affiliates across the world, the OECD will also be working to help collect and curate some of the lessons from the pandemic for governments in the lead-up to the event, focusing on questions such as: What do we need to leave behind from this shock? What do we want to keep? What should we do differently?

“Think fast ...act faster” will present and discuss some of the most successful innovative digital approaches from the Western Balkans public administrations among those who participated in the [Western Balkans Public Administration Awards contest](#), a joint initiative by ReSPA and OECD/SIGMA.

Electronic services for citizens (e-Health), e-Government response - Improving service delivery during the pandemic, deployment of Infection Control and Tracking Mechanisms, e-Inspector Contact Center and e-Greenmarket, e-Governmental platforms, online communication platforms and other innovative approaches proved the Western Balkans governments reacted promptly to the COVID-19 crisis, and they also confirmed that the Western Balkan public administrations were ready for a giant step ahead in digitalization and innovation. The OECD/SIGMA and ReSPA event will highlight above stated inspiring cases from the Western Balkans administrations which will inevitably support a global dialogue in this subject.

PROVISIONAL AGENDA

10.00	<p>Opening Mr Kaido Paabusik: Senior Advisor OECD / SIGMA</p>
10.02	<p>Welcome words Ms Ratka Sekulović: Director of ReSPA</p>
10.05	<p>The role of digital governance in the COVID-19 pandemic Ms Barbara Ubaldi: Head of the digital government and data unit OECD</p>
10.20	<p>Innovative digital government responses in the Western Balkans</p> <p>Serbia eGovernment Mr Mihailo Jovanović: Director, Office for IT and eGovernment</p> <p>E-Albania Ms Nevila Repishti: Head of the Governmental Portal e-Albania Department, National Agency of Information Society</p> <p>E-health Montenegro Mr Vladimir Raičković: Assistant Director - Sector for IT and Data Exchange in the Integrated Health Information System (tbc)</p>
11.20	<p>Panel discussion on the lessons learnt and conclusions for the future</p> <p>Ms Marta Arsovska Tomovska: <i>Director, Team for Public Administration Reform, Office of the Prime Minister of the Republic of Serbia</i></p> <p>Ms Nevila Repishti: <i>Head of the Governmental Portal e-Albania Department, National Agency of Information Society of the Republic of Albania</i></p> <p>Mr Vladimir Raičković: <i>Assistant Director - Sector for IT and Data Exchange in the Integrated Health Information System of Montenegro (tbc)</i></p> <p>Ms Barbara Ubaldi: <i>Head of the digital government and data unit OECD</i></p> <p>Mr Florian Hauser: <i>Team Leader Centre of Thematic Expertise on Public Administration Reform, European Commission/DGNEAR</i></p> <p>Moderated by Mr Gregor Virant, Head of OECD/SIGMA Programme</p>
12.00	<p>Wrap-up and closure ReSPA</p>

Register in advance for this event [HERE](#)

After registering, you will receive a confirmation email containing information about joining the meeting.